



**KYIV HOSPITALITY**

# **Executive Guest Passport & Residence Guide**

## **Golden Gate Residence**

Yaroslaviv Val 21D, Kyiv

*Designed for comfort, resilience, and uninterrupted living.*

---

<b>About Kyiv Hospitality .....</b>	<b>3</b>
<b>Welcome .....</b>	<b>3</b>
<b>Before You Arrive .....</b>	<b>3</b>
<b>Quick Start .....</b>	<b>4</b>
<b>Safety &amp; Preparedness .....</b>	<b>5</b>
<b>Power System .....</b>	<b>7</b>
<b>Getting Around Kyiv.....</b>	<b>8</b>
<b>Local Recommendations .....</b>	<b>12</b>
<b>Neighborhood Map .....</b>	<b>14</b>
<b>Daily Essentials .....</b>	<b>15</b>
<b>Appliance Quick Guides.....</b>	<b>17</b>
<b>Appliance Reference.....</b>	<b>32</b>

---

## About Kyiv Hospitality

Kyiv Hospitality offers thoughtfully curated private residences in the heart of Kyiv—combining refined comfort, warm personalized service, resilient infrastructure, and practical guest empowerment for modern international travelers.

## Welcome

Welcome to the Golden Gate Residence — a refined apartment located in Kyiv’s historic center, steps from Zoloti Vorota and within walking distance of the city’s key cultural, dining, and business destinations.

This guide provides everything you need to settle in quickly, use all apartment systems with confidence, and navigate Kyiv comfortably and safely during your stay.

## Before You Arrive

### Download

- Air Alert
- Kyiv Digital
- Uklon

- Bolt / Uber

## Save

- Address: Yaroslaviv Val 21D, Kyiv
- Emergency: 112 / 102 / 101 / 103
- Kyiv Hospitality contact: WhatsApp +380 95 820 0721 | admin@kyivhospitality.com

## Pack

- Passport copy
- Medication
- Power bank
- Flashlight

---

## Quick Start

Wi-Fi Network: slavaukraine  
Password: kyivhospitality

Emergency: 112  
Transport: Uklon / Bolt / Uber

---

# Safety & Preparedness

## Personal Safety

- Use official taxi apps
  - Prefer card payments
  - Keep digital copies of documents
- 

## Structural Safety

- Anti-shatter window protection
  - Reinforced internal safe zone (two-wall rule)
  - Emergency flashlight
  - Fire Extinguisher, Fire blanket, emergency blanket
  - Home medical kit & toolbox
- 

## Emergency & Medical

- 112 Unified Emergency
- 102 Police
- 101 Fire
- 103 Ambulance
- Dobrobut / American Medical Center, Oxford  
Medical / Medikom

---

## Shelter & Air Alerts

### **Primary**

Zoloti Vorota Metro Station — 5–6 min

### **Closest**

Yaroslaviv Val 23 A — 2 min

### **Backup**

Universytet Metro — 10–12 min

### **Procedure**

- Install Air Alert application on your smart telephone
  - Go to shelter immediately
  - Avoid elevators
-

## Power System

This residence is equipped with a hybrid backup power system designed to maintain essential functionality during outages.

### Installed System

- Hybrid inverter: Deye SUN-5K-SG03LP1-EU
- Battery storage: Deye SE-G5.1 Pro-B

### During Outage

- Automatic switch to battery (& automatic failback)
- No action required

### Available Power

- Wi-Fi
- Lighting
- Refrigerator
- Work desk
- Most electrical sockets

## Guidelines

Use: lighting, devices

Avoid: kettle, oven, heater, hair dryer

## Duration

Up to 12+ hours depending on usage

---

## Getting Around Kyiv

The Golden Gate residence is located in one of Kyiv's most central and connected districts, allowing fast movement by foot, metro, or ride apps.

## Ride Apps

(Primary Transport)

### **Uklon** (Recommended)

- Most reliable local ride-hailing service
- English interface available

- Typically, fastest pickup times

### **Bolt / Uber (Backup)**

- Useful during peak demand
- Slightly more variable pricing

### **Best practice:**

Use Uklon first, then Bolt or Uber if needed.

---

## **Metro**

(Fastest & Most Reliable)

Zoloti Vorota Metro Station

Volodymyrska St

≈ 5–6 minutes

Universytet Metro Station

Tarasa Shevchenka Blvd

≈ 10–12 minutes

- Fastest way to move across the city
  - Frequent, inexpensive, and reliable
  - Also functions as a **shelter during air alerts**
-

## Walking

(Primary for Daily Use)

- The apartment is in a highly walkable central area
- Most essentials are within 2–10 minutes

Ideal for:

- grocery shopping
  - coffee and dining
  - daily errands
- 

## Airport Transfers

Boryspil International Airport (KBP)

≈ 35–50 minutes

Recommended:

Uklon or Bolt directly from the apartment

Tips:

- Allow extra time during peak traffic
- Early departures are more predictable

---

## Railway Station

Kyiv-Pasazhyrskiy (Central Station)

Vokzalna Square

≈ 15–20 minutes

Use ride apps for direct access

---

## General Transport Guidance

- Use app-based rides only (avoid street taxis)
  - Card payments are widely accepted
  - Save key destinations in your phone
  - During air alerts:
  - Use metro stations as shelter
  - Avoid unnecessary travel
-

## Local Recommendations

### Breakfast & Brunch

#### **Honey**

Address: Yaroslaviv Val 20

Walk: 1 minute

Why recommended: Refined breakfast, excellent pastries, and a polished atmosphere—ideal for a first morning in Kyiv.

### Specialty Coffee

#### **Idealist Coffee**

Address: Yaroslaviv Val 15

Walk: 2–3 minutes

Why recommended: Excellent coffee quality and a calm atmosphere suitable for work, informal meetings, or quiet mornings.

### Bakery / Quick Takeaway

#### **PAUL**

Address: Yaroslaviv Val 26

Walk: 2 minutes

Why recommended: Dependable pastries, breakfast, takeaway coffee, and an internationally familiar standard.

## Grocery

### **Fora**

Address: Bohdana Khmelnytskoho 39/2

Walk: 6–8 minutes

Why recommended: Convenient neighborhood grocery option for everyday shopping.

## Signature Dinner

### **Chichiko**

Address: Yaroslaviv Val 23 A

Walk: 1–2 minutes

Why recommended: Warm hospitality, elegant Georgian cuisine, and an excellent first-night dinner option.

## Modern Ukrainian Dining

### **100 rokiv tomu vpered**

Address: Volodymyrska 4

Walk: 10–12 minutes

Why recommended: One of Kyiv's standout contemporary Ukrainian dining experiences.

## Local Kyiv Favorite

### **Yaroslava**

Address: Yaroslaviv Val 13

Walk: 4–5 minutes

Why recommended: Beloved local institution and an authentic Kyiv choice for casual food and baked goods.

---

## Neighborhood Map

Explore nearby restaurants, services, essential locations, and safety points:

Golden Gate Neighborhood Map — Kyiv Hospitality

Scan to open:



or view online:

[https://www.google.com/maps/d/viewer?mid=1JS\\_h3FTX6lZMEPH9a380wfORceSQIW0](https://www.google.com/maps/d/viewer?mid=1JS_h3FTX6lZMEPH9a380wfORceSQIW0)

---

*All recommended locations are within walking distance of the residence.*

## Daily Essentials

### Pharmacy

#### **ANC Pharmacy**

Address: Yaroslaviv Val 20

Walk: 1 minute

Why recommended: Closest same-street pharmacy—ideal for immediate needs and quick convenience.

#### **Bazhayemo Zdorov'ya**

Address: Bohdana Khmelnytskoho 37

Walk: 6–7 minutes

Why recommended: Reliable larger pharmacy backup with a broader selection.

### Banking

#### **PrivatBank**

Address: Yaroslaviv Val 14A

Walk: 2–3 minutes

Why recommended: Familiar national bank with reliable ATM access and straightforward guest usability.

## Fitness / Gym

### **My F Gym**

Address: Bohdana Khmelnytskoho 58A

Walk: 8–10 minutes

Why recommended: Premium boutique gym with a polished environment suitable for executive travelers.

## Yoga / Wellness

### **YogaSpace**

Address: Volodymyrska Street / Golden Gate area

Walk: 5–7 minutes

Why recommended: Nearby option for stretching, mobility, and recovery-focused wellness.

## Laundry / Everyday Convenience

### **OU Clean Hands**

Address: Yaroslaviv Val 15

Walk: 2 minutes

Why recommended: Extremely convenient same-neighborhood laundry and cleaning support.

Premium Dry Cleaning:

### **Dryclean Ceh**

Address: Sichovykh Striltsiv 23

Walk: 10–12 minutes

Why recommended: Professional garment care for business attire and delicate fabrics.

---

## Appliance Quick Guides

### Air Conditioning

CH-S09FTXF2-NG

#### **Quick Start:**

- Press On
- Select Mode
- Cool — summer
- Heat — winter
- Fan — air circulation
- Set temperature: recommended 22–24°C
- Adjust fan speed

#### **Tips:**

- Keep windows closed
- Use moderate temperature for efficiency
- Turn off when leaving

**Please do not:**

- Do not set extreme temperatures
- Do not block airflow

**After use:**

Turn off when not needed

**Note:**

Remote required for operation

## Coffee Machine

DeLonghi Magnifica Start

**Quick Start:**

- Fill water tank with fresh, clean water
- Add coffee beans to bean container
- Press power button and allow machine to rinse automatically
- Select coffee: espresso or coffee
- Press your selection to brew

**Milk Frother:**

- Fill cup with milk

- Use steam / frother wand
- Heat and froth milk
- Add to coffee
- Clean wand after each use

**Please do not:**

- Do not use ground coffee in the bean container
- Do not operate without water
- Do not force parts
- Do not use oily or flavored beans

**After use:**

- Empty drip tray if full
- Remove used coffee grounds container
- Rinse milk wand after use
- Turn off machine

**Maintenance:**

- Refill water regularly
- Empty grounds container daily
- Descale when prompted, if needed

**Safety:**

- Machine becomes hot during use
- Use only water, no other liquids

- Ensure machine is switched off after use

## Washer / Dryer

- Whirlpool BI WDWG 861485 EU

### Wash Only:

- Load laundry loosely inside
- Add detergent to drawer
- Select program
- Cotton / Eco — everyday laundry
- Synthetics — light fabrics
- Delicates / Wool — gentle care
- Quick 15 — small loads
- Press Start / Pause
- Remove laundry after finish and leave door slightly open

### Wash + Dry:

For smaller loads only:

- Load small or medium amount
- Add detergent
- Select wash program

- Select drying option

**Please note:**

- Drying performs best with smaller loads
- Combined cycles may take several hours

**Do not wash / dry:**

- Shoes
- Heavy duvets / blankets
- Rubber-backed bath mats
- Very muddy or sandy items

**After use:**

- Remove laundry promptly
- Leave door slightly open
- Leave detergent drawer slightly open
- Do not force door

**Capacity:**

- Wash: 8 kg
- Dry: 6 kg

**WMF Air Fryer**

WMF Multi Taste 4.2L

**Quick Start:**

- Press power button
- Preheat if desired, 3–5 minutes for best results
- Load basket evenly, do not overcrowd
- Set time and temperature using control panel
- Press Start

**Common Settings:**

- Fries: 180°C / 15–20 min
- Chicken: 180°C / 18–25 min
- Vegetables: 170°C / 10–15 min
- Reheat: 160°C / 5–8 min
- Shake or turn food halfway for even cooking

**Tips:**

- Lightly oil food for crispiness
- Avoid overfilling basket
- Use baking paper if needed

**Please do not:**

- Do not use excess oil
- Do not block air vents
- Do not place inside while wet
- Do not use metal tools inside basket

**After use:**

- Turn off and unplug
- Allow to cool before cleaning
- Remove basket and clean with warm water
- Wipe exterior with dry cloth

**Safety:**

- Surface may become hot
- Always place on flat surface
- Keep away from water

**Microwave**

Bosch Series 2 FFL023MS2B

**Quick Start:**

- Place food inside in a microwave-safe container
- Set time
- Press Start

**Tips:**

- Cover food to avoid splatter
- Stir halfway for even heating

**Please do not:**

- No metal objects
- No sealed containers

**After use:**

Wipe clean if needed

**Note:**

Stops automatically when door opens

Dishwasher

Beko DIS35021

**Quick Start:**

- Load dishes securely; avoid blocking spray arms
- Add detergent tablet or powder to compartment
- Select programme:
- Eco — everyday use
- Quick — light loads
- Intensive — heavily soiled
- Close door and press Start

**Tips:**

- Scrape food; no need to pre-wash
- Do not overload

- Use Eco for best efficiency

**Please do not:**

- Do not wash wooden items
- Do not overload racks
- Do not block spray arms

**After use:**

- Open door slightly to dry
- Leave machine ventilated

**Note:**

Cycles may take 1.5–3 hours

## Oven

Electrolux EOF3H40BW

**Quick Start:**

- Select function / cooking mode
- Set temperature using temperature control
- Preheat oven until ready
- Insert food
- Set timer if needed

**Common Functions:**

- Top & bottom heat — standard baking
- Fan / convection — even cooking
- Grill — browning / crisping
- Bottom heat — pizza / baking base

**Cooking Tips:**

- Always preheat for best results
- Use middle rack for most dishes
- Fan mode cooks faster and more evenly

**Please do not:**

- Do not place metal foil directly on oven base
- Do not leave food unattended for long periods
- Do not block ventilation openings

**Safety:**

- Oven surfaces become very hot
- Use oven mitts when handling trays
- Ensure oven is turned off after use

**Gas Stove**

Freggia Built-in Hob

**Quick Start:**

- Turn knob to select burner
- Ignite using automatic ignition
- Adjust flame

**Tips:**

- Use correct pan size
- Do not leave unattended

**Please do not:**

- Do not leave gas on unattended
- Do not use oversized cookware

**After use:**

- Turn off completely
- Ensure flame is out

**Safety:**

- Gas appliance — use carefully
- If you smell gas: turn off burners, open windows, avoid electrical switches, and contact Kyiv Hospitality

## Fridge

MPM-116-CJI-17/E

### **Quick Start:**

- Store food properly
- Top shelf: ready-to-eat
- Bottom: raw items
- Adjust temperature: recommended 3–5°C

### **Tips:**

- Do not overload
- Allow airflow inside
- Close door firmly

### **Please do not:**

- Do not leave door open
- Do not store hot food

### **After use:**

- Keep clean and dry
- Dispose of food before checkout

## Vacuum Cleaner

Bosch BGS21X320

### **Quick Start:**

- Plug in
- Power on
- Adjust suction
- Vacuum floors / rugs

### **Tips:**

- Use lower power for delicate surfaces
- Empty container regularly

### **Please do not:**

- Do not vacuum liquids
- Do not block airflow

### **After use:**

- Empty dust container
- Store neatly

### **Note:**

Bagless system — empty when full

## Music

Harman Kardon SoundSticks 5

### **Bluetooth Connection:**

- Turn on Bluetooth on your phone
- Select SoundSticks 5
- Play music

### **Touch Controls:**

- Right speaker — volume up
- Left speaker — volume down

### **Control App:**

Optional: Harman Kardon One app

### **Lighting:**

- Built-in ambient lighting
- Subtle glow enhances the room
- Light may be controlled and turned off in the app settings

### **Guest Use:**

- No accounts required

- Simply connect and play
- Disconnect when finished

## Adjustable Dumbbells

### **How to Use:**

- Place dumbbell in base
- Turn dial to select weight
- Lift straight up
- Return after use

### **Safety:**

- Adjust only in base
- Do not drop
- Use both hands for heavy weights
- Keep away from children

### **After Use:**

- Wipe handles
  - Return neatly to base
-

# Appliance Reference

## **Power System**

Automatic operation, no action required

## **Cooktop**

Turn fully OFF after use

## **Oven**

Allow to cool before cleaning

## **Microwave**

No metal containers

## **Kettle**

Do not run empty

## **Electrical Panel**

Located near entrance cabinet

## **Router**

Located in cabinet near entrance (top shelf)

